

Returns Report:

ALPENHEAT Produktions- & Handels GmbH / Kirchweg 1/3 / 8071 Hausmannstätten / Österreich
Tel.: +43 3135 82396 / Fax: +43 316 2311239829 / office.eu@alpenheat.com / www.alpenheat.com



Please include this filled-out form in the parcel.

All items of the product must be included in the return shipment.

Thank you!

Sender (Please fill-out in block letters or apply stamp):

Webshop Order Number:	
Name, Surname:	
Street, Number:	
Postal code & city:	
Phone:	
E-Mail:	

Reason for returning product:

☐

Wrong product delivered

☐

Wrong product ordered

☐

Defect

☐

Does not fit / Do not like it

Comment:

☐

Exchange for _____

☐

Refund

Products returned (please fill-out below and include copy of invoice):

Packing list # / date	Invoice # / date	Product code	Quantity

Date / signature

From:

AFFIX
STAMP

please fill-in:

☐ **complaint**

☐ **exchange**

☐ **return**

To:

Alpenheat Produktions- & Handels GmbH
Kirchweg 1/3
8071 Hausmannstätten
Österreich/ Austria

Exchange and Returns:

Goods can be exchanged or returned within 14 days after receipt of the shipment.

Return shipping costs are paid by the customer; ALPENHEAT will not accept any unpaid postage deliveries.

Shipments from Non-EU countries must be sent to us DDP (Delivered Duty Paid). Parcels that do not meet these requirements will be rejected and returned.

Please note that only products that are unused, in the original packaging and without any signs of wear, can be exchanged or refunded.

Please use this returns report and address sticker.

Address for returns:

Alpenheat Produktions- u. Handels GmbH
Kirchweg 1/3
8071 Hausmannstätten
AUSTRIA/ÖSTERREICH
Tel. No. for returns: +43 3135 82396
E-Mail: office.eu@alpenheat.com
www.alpenheat.com