



ALPENHEAT

ALPENHEAT/
Second Wind SA
Immeuble des Platanes
19 Chemin du Tsampi
1997 Haute Nendaz, Switzerland
T: +41 79 628 8648
M: alpenheat@secondwind.ch

RETURNS REPORT:

- ▶ Please include this filled-out form in the parcel.
- ▶ All items of the product must be included in the return shipment.

Thank you!

SENDER (Please fill-out in block letters or apply stamp):

Name, Surname:

Street, Number:

Postal code & city:

Phone:

E-Mail-Adress:

Webshop Order number:

Reason for returning product:

Wrong product delivered

Wrong product ordered

Defect

Does not fit / Do not like it

Comment:

Exchange for:

Refund

Products returned (please fill-out below and include copy of invoice):

Packing list # / date	Invoice # / date	Product code	Quantity

Date/signature:

the heat is on.

THE specialist for heated clothing and shoe drying systems

www.alpenheat.ch



Info

EXCHANGE AND RETURNS:

Goods can be exchanged or returned within 14 days after receipt of the shipment.

Return shipping costs are paid by the customer; ALPENHEAT will not accept any unpaid postage deliveries

- ▶ Shipments from Non-EU countries must be sent to us DDP (Delivered Duty Paid). Parcels that do not meet these requirements will be rejected and returned.
- ▶ Please note that only products that are unused, in the original packaging and without any signs of wear, can be exchanged or refunded.

Below you will find the address sticker. Simply add your details, cut it off and stick it on the package. Please also enclose the completed returns report. Thank you for your help!

Address for returns:

Second Wind SA
Immeuble des Platanes
19 Chemin du Tsampi
1997 Haute Nendaz, Switzerland

Contact for returns:

Phone: +41 79 628 8648
E-Mail: alpenheat@secondwind.ch

www.alpenheat.ch

From:

.....
.....
.....
.....



Please fill-in:

- Exchange
- Return

To:
Second Wind SA
Immeuble des Platanes
19 Chemin du Tsampi
1997 Haute Nendaz
Switzerland